

# The iQ Platform

Today's healthcare organizations face a number of challenges: Patient privacy, HIPAA compliance, antiquated processes, siloed patient data, a lack of communication and collaboration, and unnecessarily burdensome administrative activities.

To solve these challenges, healthcare organizations need a comprehensive platform that drives secure communication, ensures quick, reliable access to patient data, allows the secure sharing of that data, and provides a host of features that can simplify and automate administrative functions. Users need an engaging, mobile-first user experience that works on their own personal devices, streamlines their daily tasks and simplifies their lives.

## The iQ solution

iQ Technologies' iQ Platform allows healthcare organizations to modernize and streamline administrative work and enables cross-discipline physician collaboration to improve diagnoses, treatment plans, and ultimately, patient outcomes.

The iQ Platform is a software-as-a-service (SaaS) cloud solution that acts as a central command post for a number of key activities physicians perform every day—from patient diagnoses and treatment plans to the management of RVUs. With the iQ Platform, medical professionals spend less time traversing disparate data systems and manual, paper processes, and more time focused on patient care.

This comprehensive platform brings apps and data together in a single, integrated solution designed to deliver a modern user experience with the right capabilities at the right time, on any device. The result is medical work processes that move seamlessly together, resulting in productivity gains, simplified administrative activities, and better patient outcomes.

## The iQ Platform applications

The iQ Platform consists of three main applications: Case Manager, RVU Manager, and Doc Chat, with options available for developing both customized features and applications. These apps are available separately or as one comprehensive solution.

### Case Manager

Studies show that when physicians consult with one another, patient outcomes are improved. Case Manager is a collaboration tool that allows physicians to easily leverage the expertise of peers in the evaluation, diagnosis, and treatment of patients. Case Manager provides all the components needed to schedule and perform a virtual case conference, and fortifies them with a secure, encrypted environment that ensures communication remains HIPAA-compliant and patient data remains private.

### RVU Manager

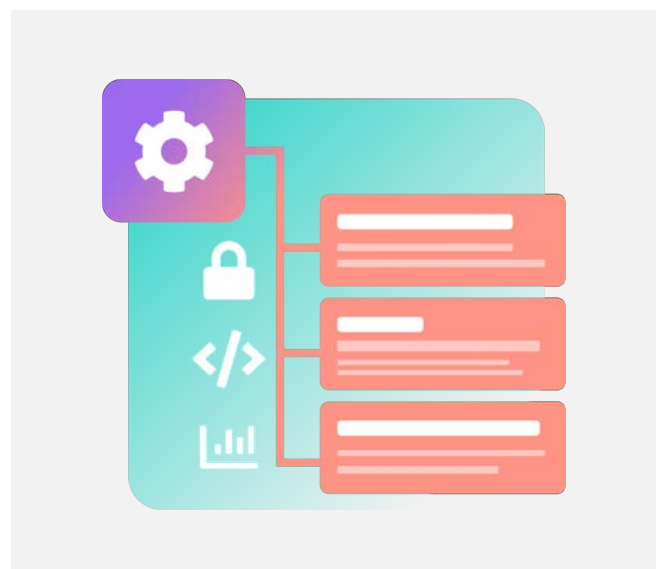
Until now, there's been no standardized way for doctors and healthcare organizations to manage proxy relative value units (RVUs). iQ Technologies' RVU Manager was designed to simplify and automate the data collection, calculation, tracking, submission, and reporting of proxy RVUs. Now, healthcare professionals and administrators can move beyond time-consuming, outdated management methods by leveraging a real-time digital service that delivers improved operational efficiencies, greater accountability, faster processing times and enhanced user engagement.

### Doc Chat

Without timely communication between physicians, the quality of care suffers. Doc Chat is a real-time, HIPAA-compliant communication tool that allows physicians to securely consult and share patient data files both inside and outside the hospital ecosystem. To ensure important messages are never missed, notifications with embedded links can be automatically sent via SMS text message, so doctors are made aware of messages even when they're not logged into the Doc Chat app and can access them with a click.

### Custom Development Services

Healthcare organizations looking for specifically tailored solutions typically find custom software and application development too expensive. The iQ Technologies platform is extensible, with development processes that were created to meet the evolving needs of healthcare facilities. The iQ Technologies' development team can support additional customized features, as well as entirely new, seamlessly-integrated applications.



**The iQ Platform's key features**

The iQ platform is a modern approach to healthcare that bolsters communication and collaboration, and also replaces manual, administrative processes with automated, digital processes that increase productivity and save on administrative costs. Key features include:

- **Seamless integration of data:** The iQ Platform uses APIs to remove information silos by integrating data from different systems of record, business apps and infrastructures. This data can then be shared between iQ apps, such as Doc Chat and Case Manager, resulting in a one-stop shop for physician collaboration.
- **HIPAA compliance/security:** iQ Technologies' solutions are secure by default, featuring encryption, application data security, and trusted identity management to help ensure patient data can be shared safely and securely, ensuring physicians and healthcare facilities remain HIPAA compliant.
- **Single platform, single login:** The iQ Platform comprises multiple complementary, integrated solutions designed to increase productivity and enable data to flow—without the complexities. Simply login once and receive access to the entire platform of apps.
- **Easy-access administrative panel:** The iQ Platform's simple design, intuitive administrative panel and easily navigable dashboards make communication, data submission, tracking, and reporting easier than ever.

- **Mobile, cross-platform operability:** The iQ Platform operates on the world's most popular computing devices, including desktops, laptops, tablets, and iOS or Android smartphones, making the apps available at any time, from any location.
- **Custom development options:** The iQ Technologies' team can support the development of custom features to existing apps, and can design and develop entirely new, seamlessly-integrated applications.

**The iQ Platform's key collaboration features:**

**Simplified communication:** Discuss and evaluate patients with other physicians inside the global network, no matter where they're based—inside the same hospital or a thousand miles away.

**Multi-disciplinary resolutions:** Leverage the expertise of specialists across multiple disciplines to provide guidance that will help streamline patient care, inform decision making, ensure all bases are covered, and deliver better patient outcomes.

**Alerts and notifications:** Know immediately when your expertise is needed to participate in a case conference, or when one of your contacts responds to your requests and questions.

**Share clinical data:** Attach any relevant clinical data to fully inform participants about the case without having to visit separate systems for studies or patient test results.



### The iQ Platform's key RVU management features

- **Standardized proxy RVUs:** Doctors record and submit RVUs, (and any supporting documentation) in real-time via their personal, handheld devices, and then track them to ensure they were entered into the system, approved, and paid.
- **Simplified administration:** Administrators receive standardized submissions that can be easily understood, evaluated and approved, and any discrepancies can be identified and addressed with ease.
- **RVU value assignment:** Administrators assign values to proxy RVUs based on specific activity, physician's specialty and productivity, and the system stores that data and references it when the same RVUs are submitted in future submissions.
- **Smart approval workflows, notifications:** The system automates the approval process where possible, including automated notifications when an RVU submissions have been approved or returned with a request for supporting data.



### Learn more

Learn more about how the iQ Platform improves collaboration for better coordinated care.

Email: [info@iq-technologies.com](mailto:info@iq-technologies.com)

### About the iQ Platform

The iQ Platform brings data and apps together in a single solution designed to increase productivity by delivering the right digital experiences at the right time, on any device. The result is medical work processes that move seamlessly together, resulting in productivity gains and improved patient care.

This software-as-a-service (SaaS) cloud solution is a comprehensive, integrated set of capabilities that provides a modern user experience. As a responsive web app, the services are available on any desktop leveraging popular browsers such as Apple Safari, Google Chrome and Microsoft Edge. The app scales the user experience to any mobile tablet device or smartphone using Google Android or Apple iOS mobile operating systems.